

Coffee **Safe** **Guild**

The Guild

Safety | Standards | Excellence

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What is the CoffeeSafe Guild?

The CoffeeSafe Guild is a community of coffee machine engineers who are dedicated to upholding the highest standards of safety, workmanship, customer care and innovation. They are driven by a passion for their craft and a desire to make the coffee machine industry the best it can be.

The Guild is a way for engineers to demonstrate their dedication to their industry. By joining the Guild, engineers are signalling to their customers, peers and employers that they are committed to the highest standards in professionalism.



Guild Member Commitments

Membership in the CoffeeSafe Guild demonstrates the following commitments

- Deliver high quality workmanship with a "Think Safety First" approach
- Maintain high standards of personal conduct and customer care
- Continuous Professional Development (CPD) to enhance skills and knowledge
- To share knowledge and raise awareness of Pressure Systems Safety Regulation (PSSR2000) in the coffee industry
- To be an active CoffeeSafe member

Guild Member Benefits

The Guild provides engineers with a number of resources and support to help them including:

- A commitment to the Guild supports you in providing a positive Health & Safety culture
- Access training and development programs to help you stay up-to-date on the latest industry standards and technologies
- Build relationships via a network of experienced and knowledgeable engineers who can provide support and advice
- Opportunities to collaborate on projects and initiatives that are advancing the coffee machine industry
- Stay informed about the latest industry news and developments via quarterly newsletters information bulletins
- Our logo, branding guide and marketing materials will help you present your business professionally and consistently to your customers with a recognised brand identity
- Industry networking provides professional assurances for collaboration opportunities between Guild organisations.
- Members of the Guild will be actively promoted to end users

Guild Membership Levels

The membership levels and criteria provide a pathway and status through the Guild for all engineers.



- ✓ Complete the IOSH Approved Pressure System Safety Regulations 2000 training course
- ✓ Be Sponsored by a CoffeeSafe Guild Member
- ✓ Show commitment to Continuous Professional Development and build your Professional Profile
- ✓ Fulfill the vetting and assessment criteria



- + All criteria of Associate level must be complete
- ✓ 3 years coffee machine engineering experience
- ✓ An independent on-site audit carried out by CoffeeSafe
- ✓ Active member in CoffeeSafe
- ✓ Complete 1 year using the CoffeeSafe solution
- ✓ Create your Professional Profile and drive your Continuous Professional Development



- + All criteria of Member level must be complete and maintained
- ✓ 10 years coffee machine engineering
- ✓ Demonstrate manufacturer training
- ✓ Maintain a technical position
- ✓ The Guild panel will assess and approve your application




- ✓ Engineers must have completed the IOSH Approved PSSR 2000 training
- ✓ Multiple independent on-site audits carried out by CoffeeSafe
- ✓ Suitable training and support processes in place
- ✓ Appointed Technical Person/s will deliver the commitments laid out by the guild
- ✓ Active partnership with CoffeeSafe
- ✓ Complete 1 year using the CoffeeSafe solution
- ✓ Deliver professional customer care

How do I become an Associate?

- Complete the IOSH Approved Pressure System Safety Regulations 2000 training course
- Be sponsored by a CoffeeSafe Guild Member
- Show commitment to Continuous Professional Development and build your Professional Profile
- Fulfill the vetting and assessment criteria



What are the benefits of becoming an Associate?

Associates will gain access to the CoffeeSafe Guild platform, this will allow you to:

- Interact in the Engineer Forum
- Complete on line CPD E-learning modules
- Access your Professional Profile allowing you to start the pathway to becoming a member
- Demonstrate your intentions to developing professionalism in your industry

How do I become a Member?

- All criteria of Associate level must be complete
- 3 years coffee machine engineering experience
- An independent on-site audit carried out by CoffeeSafe
- Active member in CoffeeSafe
- Complete 1 year using the CoffeeSafe solution
- Create your Professional Profile and drive your Continuous Professional Development



What are the benefits of becoming a Member?

- Welcome pack
- Unique membership number and certificate
- Digital professional identification with ID card
- Promoted Member status
- All the Associate benefits

How do I become a Technical Member?

- 10 years coffee machine engineering
- Demonstrate manufacturer training
- Maintain a technical position
- The Guild Panel will assess and approve your application



What are the benefits of becoming a Technical Member?

- Welcome pack
- Optional inclusion to the Guild member approval panel
- Provide knowledge and support to your peers
- Promoted Technical status

How do I become a Corporate Member?

- Engineers must complete the IOSH Approved PSSR 2000 training
- Multiple independent on-site audits carried out by CoffeeSafe
- Suitable training and support processes in place
- Appointed Technical Person/s will deliver the commitments laid out by the Guild
- Active partnership with CoffeeSafe
- Complete 1 year using the CoffeeSafe solution
- Deliver professional customer care



What are the benefits of becoming a Corporate Member?

- Welcome pack
- Unique membership number and certificate
- Demonstrated commitment to industry professionalism and customer care
- Demonstrate commitment to investing in the training and development of your engineers

Our framework of checks and balances

IOSH approved Pressure Systems Safety Regulation Training

This course promotes the need for the right attitude and develops a 'Think Safety First' approach by engineers at all times. This interactive training ensures all engineers are aware of their responsibility to this important legislation and provides guidance on how best to apply the Approved Code of Practice to all aspects of their work.

CoffeeSafe Code of Conduct

This key document sets the professional standard for using the CoffeeSafe solution. Agreement and ongoing commitment from engineers and their management team to meet the standards relating to competence, consistency and responsibilities.

Vetting and Assessment

CoffeeSafe has processes in place to support the vetting and assessment of new members. Following an enquiry, we will carry out a number of background checks prior to an in-person assessment meeting.

Auditing and Quality Assurance

Engineer members of the Guild are periodically audited on-site by CoffeeSafe. The emphasis of each on-site audit is on discussion and observation of the engineer's safety conscious attitude and ability to carry out works in a professional manner to ensure best practices.

Performance Reviews

CoffeeSafe will carry out ongoing reviews to maintain continuity with all members to ensure the Guild standards are being upheld. We also believe that these reviews will provide crucial feedback to help create debate and collaboration to drive continual improvement and innovation within the industry.

Member commitment review and declaration

All members will be required to complete a declaration to review at set intervals their commitments to uphold the values of the Guild.



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